

Dignity in Care Report (Published April 2007)**Formal Response received July 2007: update received September 2007****Recommendation 4****We recommend that relevant local professional bodies support policy and practice development in their sectors in order to promote a culture of dignity.**

The formal response in July detailed existing and planned activity in this area. At the update in September 2007, work on the Dignity Audit Tool was still outstanding.

Where we are up to now:

The Dignity Audit Tool has now been launched and a press release issued (attached).

The findings from the project will be used to develop better practice and to help plan better services for older people in Leeds.

Stage: 2 (achieved)**Recommendation 7****We recommend that the relevant local professional bodies consider the development of more consistent and patient focussed complaints procedures and develop common standards across health and social care services in Leeds.****Where we are up to now:**

Since the last update, events have moved forward nationally. Plans for a new streamlined health and social care complaints system were announced in Feb 2008. Early adopter sites will be trialling it before national rollout in April 2009.

The Board might wish to monitor progress with the early adopters and national rollout.

Stage:1 (recommendation no longer relevant – stop monitoring)**Scrutiny of Community Development in Health and Wellbeing (Published July 2007) Formal Response received October 2007****For Recommendations 1-6 please see the joint response at Appendix 3****Recommendation 7****That the Leeds City Council Member Development Working Group includes community development training within the Member training programme.**

The Working Group responded in October 2007 requesting more information in order to consider the recommendation more fully. More information was supplied to the Group.

Where we are up to now: Verbal update to be provided at the meeting.**Stage: 4 (not achieved – progress made acceptable)**